

FEEDBACK QUESTIONNAIRE

Group Leader: _____ Group: _____ Visit Date(s): _____

Staff Team	Excellent	Good	Satisfactory	Poor	Comments
Customer Service					
Professionalism					

Centre	Excellent	Good	Satisfactory	Poor	Comments
Facilities					
Cleanliness					

Outdoor Activities	Excellent	Good	Satisfactory	Poor	Comments
Teaching Quality					
Equipment Quality					
Session Content					

Administration	Excellent	Good	Satisfactory	Poor	Comments
Booking Process					
Brochure/Website					

Catering	Excellent	Good	Satisfactory	Poor	Comments
Quality/Quantity					
Menu Variety					

Expectations	Yes	No	Comments
Were they met?			If you answered NO please kindly elaborate overleaf.

To assist us with our purpose of meeting the aims and objectives of your visit to Grenville House, please provide your open and constructive feedback regarding any aspect of your time at the Centre.

Further Comments, Additions, Developments:

Please add any further feedback and /or suggestions which you feel would enhance the Centre.